

Notice of References Cited	Application/Control No. 10/614,912	Applicant(s)/Patent Under Reexamination PATRIDGE, DANIEL E.	
	Examiner Adam G. Hale	Art Unit 3609	Page 1 of 1

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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Approaches to Web-Enabled Customer Decision Support, March 2002, communication of the ACM, 68-69
	V	American Heritage Dictionary of the English Language, 2004, Houghton Mifflin Company, Fourth Edition
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.